



TERMS AND CONDITIONS

ENTRY INFORMATION

Entry to the festival is by advance ticket only. No tickets will be available on the gates. Please see the ticket section on this website for full details of ticket types and where you can request them.

Young People aged 11 and under must be accompanied by a Ticket holding parent or guardian over the age of 18.

Children aged 2 and under do not require a ticket

WHAT TIME DO THE GATES OPEN?

Gate opening times:

Saturday 12noon – 10.30pm & Sunday 12noon – 9.30pm.

WHAT IS THE LAST TIME WE CAN ARRIVE BY?

You can arrive until 8pm on Saturday and Sunday, no entry will be permitted after this time.

CAN WE LEAVE AND COME BACK IN AGAIN?

There will be a pass out system in place between 12noon and 6.30pm, but if you leave after 6.30pm no pass out will be available.

Your possession of this Ticket constitutes your acceptance of these Terms and Conditions.

1. Upon receipt, please check Tickets carefully as mistakes cannot always be rectified after receipt.
2. Tickets carry no cash value including in the event of Youth Beatz being cancelled or rescheduled.
3. Your Ticket may be invalidated if any part of it is removed, altered or defaced. Lost, stolen or damaged tickets will not be replaced. Keep your ticket and stub safe and in good condition.
4. No duplicate tickets will be issued.
5. Tickets will be checked at the entrance to the event arena.
6. Tickets are non-returnable and non-transferable.
7. Only customers holding a valid ticket will be admitted to the event.
8. You enter the event arena at your own risk. The Event will not be held liable by you for any loss, injury or damage sustained within any arenas unless found to be negligent.
9. In the event of customers leaving the site, re-entry will only be permitted with a valid wristband provided by security staff at the exit gates.
10. You must retain this Ticket on Your person at all times during the Event.
11. Children aged under 11 must be accompanied by an adult aged 18 or over (a maximum of 6 children to each adult). All children remain the responsibility of their parents & guardians and not the Event. Although Youth Beatz is aimed at young people aged 8-25, we understand that families with younger children will attend the event. As with any music event, certain areas of the site will be extremely busy, and it is recommended that these areas are not appropriate for young children, including buggies and pushchairs.
12. Wheelchair access is available; however, access may be restricted or difficult to negotiate in some areas on site. Please contact us in advance of the Event if You have any specific access requirements in relation to the Event, otherwise it may not be possible for Us to meet your needs. All requests should be addressed to the box office at Youthbeatz.tickets@dumgal.gov.uk
13. Where necessary, we reserve the right to make alterations to the published Event or programme. Artists and billed attractions are subject to change.
14. We reserve the right to refuse you entry to, or eject You from the Event in reasonable circumstances including for health and safety reasons; if You behave in a manner which has or is likely to affect the enjoyment of other persons at the Event; if You use threatening, abusive or insulting words or mannerisms; if you are found in possession of any prohibited item or substance; if in Our reasonable opinion You are acting under the influence of alcohol or drugs.
15. As part of our safety and security plan, the security team undertake general searches of all people entering. This is done for the safety and protection of all. Bags are allowed, but only up to A3 size
16. We reserve the right to confiscate any item, which in our reasonable opinion may cause danger or disruption to any other

persons at the Event or is one of the items not permitted as listed on the Event website. Without limitation, the following may not be brought into the Venue: animals (except for assistance dogs); Any recording or transmitting equipment (including professional cameras with lenses of 6 inches or more); pyrotechnics or fireworks; Distress flares & flares; smoke bombs; laser pens; flags on poles; glass containers; items which may be regarded as weapons; illegal substances; legal highs (Inc. nitrous oxide); tables; chairs of any sort, including stools, floor seating and shooting sticks; barbeques and any kind of cooking apparatus; gazebos and parasols. Food hampers/cool bags/boxes; alcohol; large (golf) umbrellas; Bicycles, scooters, roller skates; drones.

17. Food and drink will be available for purchase at the event, including healthy options. As such, no food or drink will be permitted (this excludes baby food/milk).

18. Anyone attending the event under the influence or in possession of alcohol will be refused entry

19. Drugs are no more legal at Youth Beatz as they would be any other place, anyone found to be in possession of or under the influence of illegal substances will be refused entry to the event and passed to the Police.

20. You must comply with all instructions given to you by us, Event staff and stewards.

21. By attending an Event, you give your express consent to Your likeness to be included within any film, photograph, audio and/or audio-visual recording to be used in any media for any purpose at any time including for promotional purposes. This includes filming by the police, security and CCTV which may be carried out for the security of customers or the prevention of crime.

22. You may be prosecuted if you cause damage to the Venue, the Venue infrastructure, or cause harm to any other person at the Event.

23. The Event is outdoors and on grass. You are strongly advised to bring appropriate clothing and footwear to protect against potential inclement weather.

24. Warning – Excessive exposure to loud music may cause damage to your hearing. Please note that pyrotechnics, lasers, smoke machines, strobe lighting or other special effects may take place during some performances.

25. Tickets may not be sold, resold or used for any promotional purpose without the written agreement of the Event.

26. Please follow the instructions of police and stewards at all times. In the event of an emergency you may need to evacuate part or all of the arena. Please follow directions to the safest exit, leaving as quickly and safely as possible.

27. You must observe safety signage and requests from event management at all times.

28. Event Organisers reserve the right to make alterations to the event or advertised arrangements made necessary by unavoidable cause.

29. Tickets are issued subject to licence.

30. These terms and conditions are governed by the laws of Scotland.

31. Further conditions of entry will be displayed on entrance to the event arena.

WARNING - LOUD MUSIC CAN DAMAGE YOUR HEARING.

PLEASE RESPECT OUR NEIGHBOURS AND THEIR PRIVACY.

PLEASE PLACE YOUR WASTE IN THE RECYCLING POINTS PROVIDED.

**FOR MORE INFORMATION ON OUR YEAR OF YOUNG PEOPLE EVENTS IN
DUMFRIES & GALLOWAY, PLEASE VISIT:**

WWW.YOYPDG.CO.UK

